### Service Manual



Models TPO 100B, TPO 100B-EU, TPO 100B-UK and TPO 100B-AZ



DEALER: Keep this manual. The procedures in this manual MUST be performed by a qualified technician.

For more information regarding Invacare products, parts, and services, please visit www.invacare.com



Yes, you can:

### **▲ WARNING**

DO NOT USE THIS PRODUCT OR ANY AVAILABLE OPTIONAL EQUIPMENT WITHOUT FIRST COMPLETELY READING AND UNDERSTANDING THESE INSTRUCTIONS AND ANY ADDITIONAL INSTRUCTIONAL MATERIAL SUCH AS OWNER'S MANUALS, SERVICE MANUALS OR INSTRUCTION SHEETS SUPPLIED WITH THIS PRODUCT OR OPTIONAL EQUIPMENT. IF YOU ARE UNABLE TO UNDERSTAND THE WARNINGS, CAUTIONS OR INSTRUCTIONS, CONTACT A HEALTHCARE PROFESSIONAL, DEALER OR TECHNICAL PERSONNEL BEFORE ATTEMPTING TO USE THIS EQUIPMENT -OTHERWISE, INJURY OR DAMAGE MAY OCCUR.

#### **▲ ACCESSORIES WARNING**

INVACARE PRODUCTS ARE SPECIFICALLY DESIGNED AND MANUFACTURED FOR USE IN CONJUNCTION WITH INVACARE ACCESSORIES. ACCESSORIES DESIGNED BY OTHER MANUFACTURERS HAVE NOT BEEN TESTED BY INVACARE AND ARE NOT RECOMMENDED FOR USE WITH INVACARE PRODUCTS.

NOTE: Updated versions of this manual can be found at www.invacare.com.

## TABLE OF CONTENTS

| SPECIAL NOTES   | 4  |
|---|----|
| TYPICAL PRODUCT PARAMETERS  | 5  |
| Regulatory Listing  | 7  |
| SECTION I-IMPORTANT SAFEGUARDS  |    |
| Operating Information   | 8  |
| To Reduce The Risk Of Burns, Electrocution, Fire Or Injury To Persons | 8  |
| Radio Frequency Interference  |    |
| SECTION 2-COMPONENT REPLACEMENT                                       | 10 |
| Cleaning the Gross Particle Filter                                    | 10 |
| Replacing the Inlet Filter  |    |
| Replacing the Patient Outlet Filter                                   | 12 |
| Replacement Parts   | 12 |
| SECTION 3—CHECKING O <sub>2</sub> PURITY                              | 13 |
| SECTION 4—ADMINISTRATIVE SETTINGS SCREEN                              | 14 |
| Accessing Administrative Settings Screen                              |    |
| Resetting Patient Hours   |    |
| Adjusting DC Power Limit  | 15 |
| Toggling Auto Pulse   |    |
| SECTION 5-TROUBLESHOOTING AND MAINTENANCE                             | 17 |
| Functional Test   |    |
| Checking Outlet HEPA Filter   |    |
| Checking Compressor Inlet Filter                                      |    |
| Checking Power Loss Alarm   |    |
| Troubleshooting Alarms  |    |
| Error Codes   | 20 |
| Portable Oxygen Concentrator  |    |
| Preventive Maintenance Record   |    |
| LIMITED WARRANTY  |    |

### **SPECIAL NOTES**

Signal words are used in this manual and apply to hazards or unsafe practices which could result in personal injury or property damage. Refer to the following table for definitions of the signal words.

| SIGNAL WORD | MEANING   |
|-------------|---|
| ⚠ DANGER    | Danger indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.                       |
|             | Warning indicates a potentially hazardous situation<br>which, if not avoided, could result in death or<br>serious injury.               |
| CAUTION     | Caution indicates a potentially hazardous situation<br>which, if not avoided, may result in property<br>damage or minor injury or both. |

#### NOTICE

The information contained in this document is subject to change without notice.

#### \land DANGER

DO NOT SMOKE while using this device. Keep all matches, lit cigarettes, candles or other sources of ignition out of the room in which this product is located and away from where oxygen is being delivered.

NO SMOKING signs should be prominently displayed. Textiles and other materials that normally would not burn are easily ignited and burn with great intensity in oxygen enriched air. Failure to observe this warning can result in severe fire, property damage and cause physical injury or death.

#### CAUTION

"Caution: Federal law restricts this device to sale or rental by or on order of a physician, or any other practitioner licensed by the law of the State in which he/she practices to use or order the use of this device."

## **TYPICAL PRODUCT PARAMETERS**

|                  | Direct Current  |
|------------------|---|
| Ŕ                | Type BF equipment   |
| $\triangle$      | Attention - Consider Accompanying Documents   |
| $\bigotimes$     | DO NOT smoke  |
| <b>S</b>         | No open flame   |
|                  | Class II, Double Insulation   |
| (                | Power On/Off  |
|                  | DO NOT dispose of in household waste  |
| $\bigtriangleup$ | Recycle   |
|                  | DO NOT use oil or grease  |
| - m              | Keep dry in transport or storage  |
| IPX1             | Protected against dripping water in upright position (AC and DC power only)           |
| IPX2             | Protected against dripping water in upright and tilted positions (battery power only) |
| NO AP/APG        | NOT suitable for use in the presence of a flammable anaesthetic mixture               |
|                  |   |
| POWER INPUT:     | 24 VDC @ 7.5 Amp<br>or  |
|                  | II-16 VDC @ 10.0 Amp max  |

|  | 11-16 VDC @ 10.0 Amp max<br>(12.6 VDC Nom.)                       |
|--|---|
| EXTERNAL POWER SUPPLY INPUT:<br>AC POWER SUPPLY: |   |
|  | 120 VAC, 50/60 Hz @ 2.0 amps                                      |
|  | 230 VAC, 50/60 Hz @ 0.9 amps                                      |
| DC POWER SUPPLY:                                 |   |
|  | 11-16 VDC,  |
|  | (12.6 VDC Nom. @ 10.0 Amp max)                                    |
| SOUND LEVEL:                                     | < 40 dBA weighted @ 2 LPM continuous and all pulse settings (1-5) |

| ALTITUDE:  | Up to 10,270 ft (3130 m) above sea level<br>Titration recommended for use above 10,270 ft (3130 m)  |                           |  |
|--|---|---------------------------|--|
| OXYGEN CONCENTRATION:*<br>*BASED ON AN ATMOSPHERIC PRESSURE<br>OF 14.7 PSI (101 KPA) AT 70°F (21°C)<br>NOMINAL | 87% to 95.6%, after initial warm-up period (approximately 5 minutes) at all flow rates  |                           |  |
| <b>CONSERVER TRIGGER SENSITIVITY:</b><br>FACTORY SET - NO ADJUSTMENT   | Range: 0.170 to 0.250 cmH <sub>2</sub> O  |                           |  |
| PRESSURE ACTIVATED   | All settings - using 7 ft (2.1 m)   | cannula                   |  |
| CONSERVER TRIGGER DELAY:<br>FACTORY SET - NO ADJUSTMENT  | 75 mSec max<br>Nominal value - using 7 ft (2.1  | m) cannula                |  |
| CONSERVER BOLUS DELIVERY:<br>FIXED MINUTE VOLUME   | Setting 1: 400 cc<br>Setting 2: 800 cc<br>Setting 3: 1200 cc<br>Setting 4: 1600 cc<br>Setting 5: 2000 cc<br>Total cc's ± 75 cc delivered per minute |                           |  |
| CONSERVER BREATH RATE<br>CAPACITY:   | Up to, and including, 35 BPM without reduction of bolus minute volume   |                           |  |
| CONTINUOUS FLOW SETTINGS:  | 0.5 through 3.0 LPM @ 0 psi<br>0.5 LPM increments<br>All settings are ± 0.2 LPM<br>(2.0 LPM max w/Ext DC Power Cable)                               |                           |  |
| MAXIMUM RECOMMENDED<br>FLOWRATE WITH 7KPA (1.01 PSI)<br>BACKPRESSURE:  | 3.0 LPM   |                           |  |
| PRESSURE RELIEF ACTIVATION:  | 20 psi ± 5 psi (137.8 kPa ± 34.5 kPa)   |                           |  |
| MAX OUTLET PRESSURE @ 3.0 LPM<br>CONTINUOUS:   | 12.0 psig   |                           |  |
| DIMENSIONS:<br>(WITHOUT CART)  | 16.5 in high x 11 in wide x 8 in deep (41.9 cm high x 27.9 cm wide x 20.3 cm deep)  |                           |  |
| WEIGHT:<br>(UNIT WITHOUT CART)   | < 20 lbs (9.09 kg)  |                           |  |
| BATTERY DURATION:  | Pulse Mode  | Continuous Mode           |  |
| (TIMES ARE APPROXIMATE)  | Setting I = 4.5 hrs   | Setting 0.5 LPM = 4.5 hrs |  |
|  | Setting 2 = 3.5 hrs   | Setting I LPM = 3.5 hrs   |  |
|  | Setting 3 = 3.0 hrs   | Setting 2 LPM = 2.5 hrs   |  |
|  | Setting 4 = 2.5 hrs   | Setting 3 LPM = 1.5 hrs   |  |
|  | Setting 5 = 2.5 hrs   |                           |  |
| BATTERY RECHARGE TIME:   | 5 hours<br>Recharge time increases if battery is charging while unit is<br>running.   |                           |  |

| HUMIDITY RANGE:<br>OPERATING HUMIDITY:<br>TRANSPORT AND STORAGE:  | 15% to 60% non condensing<br>Up to 95% non condensing   |                                     |
|---|---|-------------------------------------|
| STANDARD TEMPERATURE RANGE:<br>(ALL POWER SOURCES)<br>OPERATING TEMPERATURE:<br>TRANSPORT AND STORAGE<br>TEMPERATURE: | 41°F to 95°F (5°C to 35°C)<br>-2°F to 140°F (-20°C to 60°C)   |                                     |
| EXTENDED TEMPERATURE RANGE:<br>(USING AC OR DC POWER)<br>OPERATING TEMPERATURE:<br>AC SUPPLY:<br>DC SUPPLY:           | 95°F to 104° (35°C to 40°C)<br>Unlimited use all settings, all modes<br>Unlimited use all settings with pulse mode<br>Limited to 2.0 LPM, or less, with continuous mode |                                     |
| <b>EXTENDED TEMPERATURE RANGE:</b><br>(USING BATTERY)<br>OPERATING TEMPERATURE:                                       | 95°F to 104° (35°C to 40°C)   |                                     |
|   | Pulse Mode  | Continuous Mode                     |
|   | Settings I, 2 and 3 = unlimited use   | 0.5 thru 1.5 LPM = unlimited<br>use |
|   | Setting 4 = 45 minutes  | 2.0 thru 2.5 LPM = 45 minutes       |
|   | Setting 5 = 30 minutes  | 3.0 LPM =<br>30 minutes             |

### **Regulatory Listing**

| ETL certified complying with: | EN 55011: 1998         |
|-------------------------------|------------------------|
|                               | CISPR 11: 2003         |
|                               | IEC 60601-1: 2005      |
|                               | IEC 60601-1-2: 2.1 Ed. |
|                               | IEC 61000-3-2: 2005    |
|                               | IEC 61000-3-3: 2005    |
|                               | UL 60601-1, 1st ed.    |
|                               | CSA 601.1 M90          |
|                               | ISO 8359               |

## SECTION I—IMPORTANT SAFEGUARDS

In order to ensure the safe installation, assembly and operation of the Portable Oxygen Concentrator these instructions MUST be followed.

#### A WARNING

SECTION 1 - IMPORTANT SAFEGUARDS contains important information for the safe operation and use of this product.

#### **O**perating Information

#### A DANGER

A spontaneous and violent ignition may occur if oil, grease, greasy substances, or petroleum based products come in contact with oxygen under pressure. These substances MUST be kept away from the Portable Oxygen Concentrator, tubing and connections, and all other oxygen equipment. DO NOT use any lubricants unless recommended by Invacare.

### To Reduce The Risk Of Burns, Electrocution, Fire Or Injury To Persons

DO NOT come in contact with the concentrator while wet.

DO NOT place or store product where it can drop into water or other liquid.

DO NOT reach for product that has fallen into water. Unplug IMMEDIATELY.

Avoid creation of any spark near medical oxygen equipment. This includes sparks from static electricity created by any type of friction.

NEVER drop or insert any object or liquid into any opening.

For optimum performance, Invacare recommends that each concentrator be On and running for a minimum of 5 minutes. Shorter periods of operation may reduce maximum product life. Refer to <u>Checking O<sub>2</sub> Purity</u> on page 13 for procedure.

A product should NEVER be left unattended when plugged in. Make sure Portable Oxygen Concentrator is Off when not in use.

DO NOT connect the concentrator in parallel or series with other oxygen concentrators or oxygen therapy devices.

#### **Radio Frequency Interference**

This equipment has been tested and found to comply with EMC limits specified by IEC/ EN 60601-1-2. These limits are designed to provide a reasonable protection against electromagnetic interference in a typical medical installation.

Other devices may experience interference from even the low levels of electromagnetic emissions permitted by the above standards. To determine if the emissions from the Portable Oxygen Concentrator are causing the interference, turn the Portable Concentrator Off. If the interference with the other device(s) stops, then the Portable Oxygen Concentrator is causing the interference. In such rare cases, interference may be reduced or corrected by one of the following measures:

- Reposition, relocate, or increase the separation between the equipment.
- Connect the equipment into an outlet on a circuit different from that to which the other device(s) is connected.

## SECTION 2—COMPONENT REPLACEMENT

#### CAUTION

To insure proper operation and avoid voiding unit warranties only use Invacare supplied components.

#### **Cleaning the Gross Particle Filter**

NOTE: For this procedure, refer to FIGURE 2.1.

*NOTE: The gross particle filter should be cleaned or replaced according to the <u>Portable Oxygen</u> <u>Concentrator Preventive Maintenance Record</u> on page 23.* 

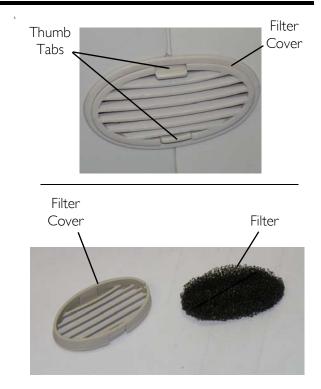
#### CAUTION

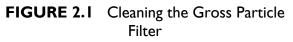
DO NOT operate the Portable Oxygen Concentrator without filters installed.

DO NOT clean the filter with alcohol and alcohol based products (isopropyl alcohol), concentrated chlorine based products (ethylene chloride), or oil based products (Pine-Sol®, Lestoil®) or any other harsh chemical agents. Only use mild liquid dish detergent (such as Dawn<sup>TM</sup>).

- 1. Squeeze thumb tabs on filter cover and remove from unit.
- 2. Lift out air intake filter.
- Use a vacuum cleaner or wash filter with a mild liquid dish detergent (such as Dawn<sup>™</sup>) and water. Rinse thoroughly.
- 4. Thoroughly dry the filter and inspect for fraying, crumbling, tears and holes.
  - A. Replace filter if damaged.
- 5. Reinstall the filter cover by placing tabs in slots, push to engage into place.

NOTE: Use only Invacare replacement part number 1156863 (Gross Particle Filter) or 1156861 (Gross Particle Filter and Filter Cover Kit) on the Portable Oxygen Concentrator.





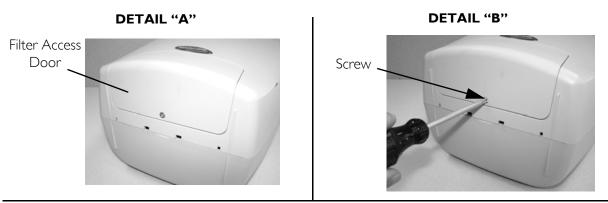
#### **Replacing the Inlet Filter**

NOTE: For this procedure, refer to FIGURE 2.2.

*NOTE: The inlet filter should be replaced according to the <u>Portable Oxygen Concentrator</u> <u><i>Preventive Maintenance Record*</u> *on page* 23.

- 1. Position Portable Oxygen Concentrator flat on the backside of unit to locate the inlet filter access door (DETAIL "A").
- 2. Using a #2 Phillips® screw driver, remove the retaining screw securing the inlet filter access door to unit (DETAIL "B").
- 3. Remove inlet filter access door from unit.
- 4. Locate existing inlet filter and remove (DETAIL "C").
- 5. Install new replacement inlet filter.
- 6. Reinstall inlet filter access door by inserting tabs into the slots located on the unit.
- 7. Reinstall retaining screw to secure the inlet filter access door.

NOTE: Use only Invacare replacement Part Number 1157083 (Inlet Filter) on the Portable Oxygen Concentrator.



DETAIL "C"

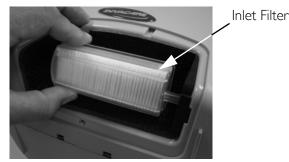


FIGURE 2.2 Replacing the Inlet Filter

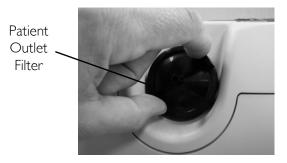
### **Replacing the Patient Outlet Filter**

NOTE: For this procedure, refer to FIGURE 2.3.

*NOTE: The patient outlet filter should be replaced according to the <u>Portable Oxygen Concentrator</u> <u><i>Preventive Maintenance Record*</u> on page 23.

- 1. With the Portable Oxygen Concentrator in the upright position, locate the patient outlet filter.
- 2. Place fingers on patient outlet filter and turn counter clockwise to loosen (DETAIL "A").
- 3. Remove patient outlet filter and o-ring from unit (DETAIL "B").
- 4. Install new patient o-ring onto unit.
- 5. Install patient outlet filter.
  - A. Hand tighten by turning clockwise until secure.

NOTE: Use only Invacare replacement Part Number 1164372 (Patient Outlet Filter Kit) on the Portable Oxygen Concentrator.



DETAIL "A"

DETAIL "B"

Shown without O-Ring



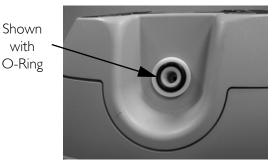


FIGURE 2.3 Replacing the Patient Outlet Filter

### **Replacement Parts**

*NOTE: Refer to the portable oxygen concentrator parts catalog at www.invacare.com for component replacement parts.* 

## SECTION 3—CHECKING O<sub>2</sub> PURITY

NOTE: Oxygen purity should be checked every 3 yrs or 26,280 hours, whichever comes first. Refer to <u>Portable Oxygen Concentrator Preventive Maintenance Record</u> on page 23.

- 1. Turn the unit On by pressing the On/Off button **(**).
- 2. Adjust flow to 3.0 LPM continuous (refer to owner's manual), allow to run for a minimum of 8 minutes.
- 3. Connect a standard hand held oxygen analyzer to the outlet port.
- 4. Follow the directions provided by the analyzer manufacturer.
- 5. Repeat steps 2-4 for continuous flow settings 2.5, 2.0, 1.5, 1.0 and 0.5.

## SECTION 4—ADMINISTRATIVE SETTINGS SCREEN

#### Accessing Administrative Settings Screen

NOTE: For this procedure, refer to FIGURE 4.1.

1. From main menu operational screen (DETAIL "A") simultaneously press the Return/

Highlight  $\bigcirc$ , Up/Increase  $\bigoplus$ , and Down/Decrease Button  $\bigcirc$  to access the administrative settings screen (DETAIL "B").

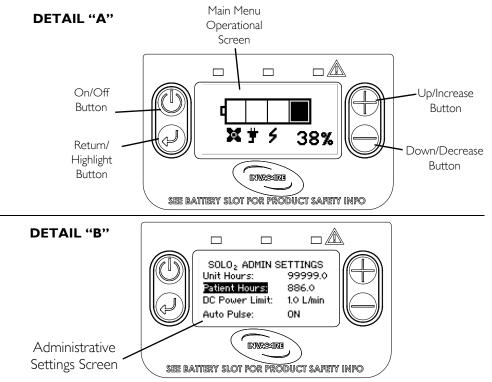


FIGURE 4.1 Accessing Administrative Settings Screen

#### **Resetting Patient Hours**

NOTE: For this procedure, refer to FIGURE 4.1.

- 1. Enter administrative settings screen (DETAIL "B"). Refer to <u>Accessing Administrative</u> <u>Settings Screen</u> on page 14 for this procedure.
- 2. Locate the Patient Hours setting (Detail "B").
  - A. Press Up/Increase or Down/Decrease button to highlight Patient Hours setting.
  - B. Press the Return/Highlight button to relocate highlight bar to the adjustable setting on right side of screen.
- 3. Press Up/Increase or Down/Decrease button to reset hours.

14

4. Save changes by pressing the Return/Highlight 🕗 button to relocate highlight bar to left side of screen.

NOTE: Changes are not saved until the highlight bar is relocated to the left side of the screen.

5. Press and hold the Return/Highlight 🕑 button to return to the main menu operational screen.

NOTE: The Portable Oxygen Concentrator will automatically return to the main menu operational screen if idle for a period of approximately 10-15 seconds.

#### **Adjusting DC Power Limit**

NOTE: For this procedure, refer to FIGURE 4.1 on page 14.

- 1. Enter administrative settings screen (DETAIL "B"). Refer to <u>Accessing Administrative</u> <u>Settings Screen</u> on page 14 for this procedure.
- 2. Locate the DC Power Limit setting (DETAIL "B").
  - A. Press the Up/Increase or Down/Decrease button to highlight DC Power Limit setting.
  - B. Press the Return/Highlight button to relocate highlight bar to the adjustable setting on right side of screen.
- 3. Press the Up/Increase or Down/Decrease button to adjust Power Limit.

NOTE: Maximum DC Power Limit is 2.0 LPM Continuous.

4. Save changes by pressing the Return/Highlight 🕗 button to relocate highlight bar to left side of screen.

NOTE: Changes are not saved until the highlight bar is relocated to the left side of the screen.

5. Press and hold the Return/Highlight 🕑 button to return to the main menu operational screen.

NOTE: The Portable Oxygen Concentrator will automatically return to the main menu operational screen if idle for a period of approximately 10-15 seconds.

NOTE: The Portable Oxygen Concentrator is preset by Invacare at a maximum setting of 2.0 LPM

#### **Toggling Auto Pulse**

NOTE: For this procedure, refer to FIGURE 4.1 on page 14.

- 1. Enter administrative settings screen (DETAIL "B"). Refer to <u>Accessing Administrative</u> <u>Settings Screen</u> on page 14 for this procedure.
- 2. Locate the Auto Pulse setting (DETAIL "B").
  - A. Press the Up/Increase or Down/Decrease button to highlight Auto Pulse setting.
  - B. Press the Return/Highlight button to relocate highlight bar to the adjustable setting on right side of screen.
- 3. Press the Up/Increase  $\bigoplus$  or Down/Decrease  $\bigoplus$  button to toggle between ON or OFF.
- 4. Save changes by pressing the Return/Highlight 🕑 button to relocate highlight bar to left side of screen.

NOTE: Changes are not saved until the highlight bar is relocated to the left side of the screen.

5. Press and hold the Return/Highlight 🕑 button to return to the main menu operational screen.

NOTE: The Portable Oxygen Concentrator will automatically return to the main menu operational screen if idle for a period of approximately 10-15 seconds.

NOTE: Unit will remain in Auto Pulse mode until Auto Pulse is returned to "OFF".

# SECTION 5-TROUBLESHOOTING AND MAINTENANCE

### **Functional Test**

NOTE: For this procedure, refer to FIGURE 5.1.

- 1. Install battery in unit.
- 2. Verify communication exists between the Portable Oxygen Concentrator and the battery (DETAIL "A") by momentarily pressing the "ON/OFF" **()** button.
- 3. Connect Portable Oxygen Concentrator to AC power source.
  - Screen will light up displaying the AC power icon, battery %, bars on battery symbol that correspond to the battery % and the charging icon if battery is not at 100% (DETAIL "B").

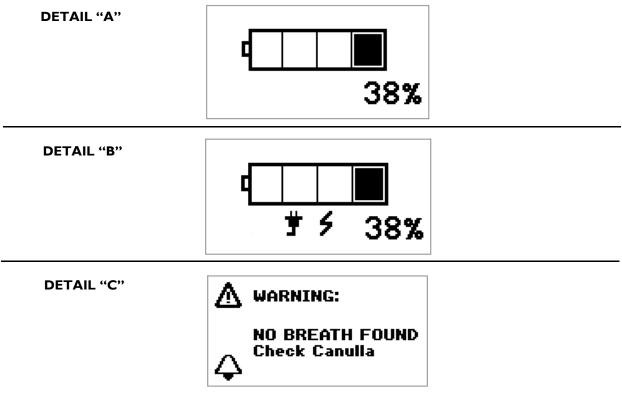


FIGURE 5.1 Functional Test

4. Turn the Portable Oxygen Concentrator on by pressing the "ON/OFF" **()** button for approximately 2-3 seconds, not to exceed 5 seconds.

NOTE: When the Portable Oxygen Concentrator is turned on, the green LED will illuminate to show unit is in operation.

- 5. Change setting to continuous flow. Refer to the Portable Oxygen Concentrator Owner's Manual for this procedure.
- 6. Allow the unit to run for a minimum of 8 minutes, then check the oxygen purity. Refer to <u>Checking O<sub>2</sub> Purity</u> on page 13.

- 7. After oxygen purity has been checked, change setting to pulse flow. Refer to the Portable Oxygen Concentrator Owner's Manual for this procedure.
- 8. After approximately sixty seconds of operation the "No Breath Found" warning screen will display (DETAIL "C"), yellow LED will illuminate and flash repeatedly, and a triple beep will sound in 10 second intervals.
- 9. Verify that the "No Breath Found" alarm is operating as defined by the Portable Oxygen Concentrator owner's manual.
- 10. Connect an oxygen cannula to the Portable Oxygen Concentrator.
- 11. Breathe with the cannula to ensure the Portable Oxygen Concentrator pulses at each setting (DETAIL "C" will disappear). Change setting as required.
- 12. Turn unit off by pressing the "ON/OFF" **()** button for approximately 2-3 seconds and unplug the AC power cord. Leave battery installed.
- 13. Press the "ON/OFF" **()** button for approximately 1 second. The display should illuminate displaying the main operational screen (DETAIL "A").
- 14. Turn unit on by pressing the "ON/OFF" **()** button for approximately 2-3 seconds. Verify unit starts and allow unit to run for 30 seconds.
- 15. Turn unit off to complete test.

## **Checking Outlet HEPA Filter**

NOTE: Recommended to be replaced between patients.

- 1. Turn unit on by pressing the "ON/OFF" **(** button for approximately 2-3 seconds.
- 2. Verify unit starts and set unit to 3.0 LPM, refer to <u>Adjusting DC Power Limit</u> on page 15. Allow unit to run for a minimum of 6-<sup>1</sup>/<sub>2</sub> minutes.
- 3. Attach a flowmeter to patient outlet.
- 4. Measure flow for 2 minutes.
  - If flow drops below 2.7 LPM replace outlet HEPA filter and repeat steps 1-4.

### **Checking Compressor Inlet Filter**

NOTE: Recommended to be replaced between patients.

- 1. Remove inlet filter. Refer to <u>Replacing the Inlet Filter</u> on page 11 for this procedure.
- 2. Inspect filter, if media is discolored replace inlet filter. Refer to <u>Replacing the Inlet</u> <u>Filter</u> on page 11 for this procedure.

## **Checking Power Loss Alarm**

- 1. Connect the external power supply (AC power adapter) to the portable oxygen concentrator.
- 2. Turn unit on by pressing the "ON/OFF" **()** button for approximately 2-3 seconds. Verify unit starts and allow unit to run for 30 seconds.
- 3. Disconnect the external power supply and remove the battery (if installed).
- 4. Unit should beep every 8 seconds until power is restored, or power has been removed for more than 10 minutes.

### **Troubleshooting Alarms**

The Portable Oxygen Concentrator has numerous alarms that are being monitored on a continuous basis. Some of these alarms have multiple sub-codes available to the service technician that can be used to help diagnose the problem.

The alarms that carry sub-codes are:

- **Compressor Alarm:** This alarm group centers on the compressor operation. These are alarms for which there is no corrective action available to either the patient or the provider.
- **System Alarm:** This alarm group centers on internal software monitors. These are alarms for which there is no corrective action available to either the patient or the provider.
- **Operating Alarm:** This alarm group centers on internal pressures. These are alarms for which there is no corrective action available to either the patient or the provider.
- **O**<sub>2</sub> **Sensor Fail Alarm:** This alarm centers on failure of the O<sub>2</sub> sensor. This alarm has no corrective action available to either the patient or the provider.

#### Accessing Alarm Codes

To access the Alarm codes, the unit first has to be in an alarm condition with the red LED illuminated.

While in this condition:

- 1. Push the ON/OFF (1) and Up/Increase (1) flow setting buttons simultaneously.
  - Six numbers will display at the bottom of the screen, refer to FIGURE 5.2 on page 19. The first is the total number of errors occurring, the second number is the error sequence (current error displayed beginning with "0"), and the last four numbers are the error codes. Refer to <u>Error Codes</u> on page 20.
  - If more than one error occurs use the Return/Highlight button to cycle through each error. Once the unit is turned off, the alarm codes will reset. All the alarms should be reset and the unit turned back on to see if the unit can self-correct the problem.

NOTE: If the alarm persists, please contact your nearest Invacare repair center.

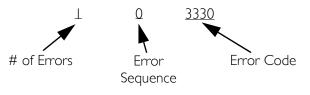


FIGURE 5.2 Accessing Alarm Codes

#### **Error Codes**

| ERROR CODE    | DESCRIPTION                     | COMMENT  |
|---------------|---------------------------------|--|
| Common Alarms |                                 |  |
| 256           | Warning - Battery less than 25% | Charge battery, see Owner's Manual                     |
| 512           | Warning - Battery less than 15% | Charge battery, see Owner's Manual                     |
| 768           | Warning - No Breath Found       | Check Canula   |
| 1024          | Warning - Battery less than 10% | Charge battery, see Owner's Manual                     |
| 1280          | Warning - Breath Rate High      | Reduce Activity  |
| 1536          | Alarm - Unit Temp HI/LO         | Check ambient temp and blockage of air<br>inlet/outlet |
| 1792          | Warning - Start Temp HI/LO      | Check ambient temp and blockage of air<br>inlet/outlet |
| 2048          | Alarm - Battery Temp HI/LO      | Check ambient temp and blockage of air<br>inlet/outlet |
| 2049          | Alarm - Battery Temp HI/LO      | Check ambient temp and blockage of air<br>inlet/outlet |
| 2304          | Warning - Low O2 Purity         | Check ambient temp and blockage of air<br>inlet/outlet |
| 2560          | Alarm - Low O2 Purity           | Check ambient temp and blockage of air<br>inlet/outlet |
| 3584          | Alarm - Stuck Button            | Remove power, restart unit                             |
| 3840          | Alarm - Low Flow Output         | Check Canula and patient outlet filter                 |
| 4352          | Warning - EXT PWR Low           | See Owner's Manual                                     |
| 4608          | Alarm - EXT PWR Low             | Find New Power   |
| 4096          | Alarm - Fan is not moving       | Operating Retry - Call Provider                        |
| 4097          | Alarm - High pressure           | Operating Retry - Call Provider                        |
| 4098          | Alarm - Low pressure            | Operating Retry - Call Provider                        |
| 4099          | Alarm - Max shift time exceed   | Operating Retry - Call Provider                        |

| ERROR CODE     | DESCRIPTION  | COMMENTS |  |
|----------------|--|----------|--|
| Compressor Ala | Compressor Alarms                                    |          |  |
| 3328           | Alarm - Compressor lock                              | 3328     |  |
| 3329           | Alarm - Starting speed check                         | 3329     |  |
| 3330           | Alarm - Power on but compressor<br>shutdown          | 3330     |  |
| 3331           | Alarm - Power not on but compressor told<br>to start | 3331     |  |

| ERROR CODE    | DESCRIPTION  | COMMENTS      |
|---------------|--|---------------|
| System Alarms | 1  | 1             |
| 0000          | Alarm - No alarm   | Call Provider |
| 2816          | Alarm - Corrupt scheduler                                  |               |
| 2817          | Alarm - Watch dog time-out                                 |               |
| 2818          | Alarm - ee Writer no verified                              |               |
| 2819          | Alarm - ee Recover lower                                   |               |
| 2820          | Alarm - ee Memory corrupted                                |               |
| 2821          | Alarm - Serial ee too long to write                        |               |
| 2822          | Alarm - Sci tx   |               |
| 2823          | Alarm - err Import eeprom                                  |               |
| 2824          | Alarm - Recover upper                                      |               |
| 2825          | Alarm - Sci rx resend packet err                           |               |
| 2826          | Alarm - Err export eeprom                                  |               |
| 2827          | Alarm - ee Export too long to write                        |               |
| 2828          | Alarm - Battery controller wait to acquire<br>i2c time out |               |
| 2829          | Alarm - i2c Arbitration lost on read                       |               |
| 2830          | Alarm - i2c Arbitration lost on write                      |               |
| 2831          | Alarm - ric No error                                       |               |
| 2832          | Alarm - ric Event queue full                               |               |
| 2833          | Alarm - ric Event queue empty                              |               |
| 2834          | Alarm - ric Time out heap full                             |               |
| 2835          | Alarm - ric Time out not found                             |               |
| 2836          | Alarm - ric Infinite null transitions                      |               |
| 2837          | Alarm - ric Too many null configs                          |               |
| 2838          | Alarm - ric Too few null configs                           |               |
| 2839          | Alarm - ric Null destination                               |               |
| 2840          | Alarm - ric Event discarded                                |               |
| 2841          | Alarm - ric Allocating another memory pool                 |               |
| 2842          | Alarm - ric Idf Unknown error                              |               |
| 2843          | Alarm - power button held force unit<br>shutdown           |               |
| 2844          | Alarm - pll Is running in limp mode                        | ]             |
| 2845          | Alarm - sci Rx buffer full                                 |               |
| 2846          | Alarm - serial ee too long to read                         |               |
| 2847          | Lcd - Err posting message                                  |               |
| 2848          | Lcd - Err pending message                                  | ]             |
| 2849          | Lcd - Err creating mailbox                                 |               |
| 2850          | Serial ee Handle Idf Ee Write Err Pending<br>Message       |               |
| 2851          | Serial ee err creating mailbox                             |               |
| 2852          | Lcd - Mem alloc err  |               |
| 2853          | Err - Cal O2 open  | ]             |
| 2854          | Err - Cal O2 cracked                                       |               |
| 2855          | Err - Cal O2 O O R73                                       |               |
| 2856          | Err - Cal O2 O O R85                                       |               |
| 2857          | Err - Cal O2 O O R96                                       |               |

#### SECTION 5—TROUBLESHOOTING AND MAINTENANCE

| 2858 | Alarm - Dsp Bios Hw Int                                 |
|------|---|
| 2859 | Display - Holding spi during ee read request            |
| 2860 | Alarm - gpio exp driver i2c response time<br>out        |
| 2861 | Alarm - Wait for VI2 off time out                       |
| 2862 | Alarm - Wait for VI2 on time out                        |
| 2863 | Alarm - Gpio exp driver wait to acquire i2c<br>time out |
| 2864 | Alarm - Battery controller i2c response<br>time out     |

| ERROR CODE                  | DESCRIPTION   | COMMENTS                        |
|-----------------------------|---------------|---------------------------------|
| O <sub>2</sub> Sensor Alarr | ns            |                                 |
| 3072                        | Err Cal HIOOR |                                 |
| 3073                        | Err Cal HVOOR | Operating Retry - Call Provider |
| 3074                        | Err Sys HIOOR | Operating Retry - Can riovider  |
| 3075                        | Err Sys HVOOR | 1                               |

#### Portable Oxygen Concentrator Preventive Maintenance Record

| Model No   |            | Seria     | l No       |         |          |  |
|--|------------|-----------|------------|---------|----------|--|
| ON EACH INSPECTION                                   |            |           |            |         |          |  |
| Record Date Of Service                               |            |           |            |         |          |  |
| Record Elapsed Hours On<br>Hour Meter                |            |           |            |         |          |  |
| Clean Cabinet Filter(s)                              |            |           |            |         |          |  |
| Check Prescribed L/min<br>Flow Rate                  |            |           |            |         |          |  |
| EVERY 26,280 HOURS OR 3 YEARS, WHICHEVER COMES FIRST |            |           |            |         |          |  |
| Check Oxygen<br>Concentration                        |            |           |            |         |          |  |
| DURING PREVENTATI                                    | /E MAINTER | NANCE SCH | IEDULE, OR | BETWEEN | PATIENTS |  |
| Clean/Replace Cabinet<br>Filter(s)                   |            |           |            |         |          |  |
| Check Outlet HEPA Filter*                            |            |           |            |         |          |  |
| Check Compressor Inlet<br>Filter*                    |            |           |            |         |          |  |
| Check Power Loss Alarm                               |            |           |            |         |          |  |

\*NOTE: Recommended to be replaced between patients.

NOTE:

*2,160 hours are equivalent to usage 24 hours per day, for 90 days.* 

4,380 hours are equivalent to usage 24 hours per day, 7 days per week, for 6 months.

26,280 hours are equivalent to usage 24 hours per day, 7 days per week, for 3 years.

## LIMITED WARRANTY

For warranty information, please refer to the original owner's manual which came with this product, or contact Invacare for more information.

Invacare Corporation

www.invacare.com



Yes, you can:

| EC | REP |
|----|-----|

EU Representative Invacare Deutschland GmbH Kleiststraße 49, D-32457 Porta Westfalica Tel: +49 (0) 5731 754 0 Fax: +49 (0) 5731 754 52191

Canada Mississauga Ontario L4Z 4G4 Canada 800-668-5324

© 2013 Invacare Corporation. All rights 570 Matheson Blvd E Unit 8 reserved. Republication, duplication or modification in whole or in part is prohibited without prior written permission from Invacare. Trademarks are identified by <sup>™</sup> and <sup>®</sup>. All trademarks are owned by or licensed to Invacare Corporation or its subsidiaries unless otherwise noted. Phillips is a registered trademark of Phillips Screw Company. Dawn is a trademark of The Proctor and Gamble Company. Pine-Sol and Lestoil are registered trademarks of The Clorox Company.

Part No 1164898

Rev B - 03/13

120